

Key messages from the Board meeting held on 30th July 2019

Evolve Discussions

Simon Bragg informed the Board of the key messages given by Tracy Wharvell at the last Evolve Steering Committee on behalf of Pulse Australasia regarding the change of business operation. Tracy Wharvell had outlined that the changes are very positive for Pulse-UK and will provide a more bespoke offer to clients and, with this new model operating in the UK, they will be able to offer a greater range of services. As explained in the recent staff newsletter, this is an opportunity to include feedback from staff on which algorithm they would prefer to proceed with. Simon Bragg added that there needs to be a consistency in the approach taken in order to maintain the value of the programme.

Protocol for Sharing Information

The Board received the Protocol for Sharing Information for discussion and approval. This document outlines what is published by NHS organisations and what ECCH should choose to publish. The purpose of bringing this to the Board's attention is to ensure that there is the correct balance from a CQC perspective with regards to information ECCH shares externally, acknowledging commercially sensitive information. The Board agreed that key messages from the Board can be shared with all staff and on the website. The Annual Report, Quality Account and Financial Statements are available in the public domain.

Patient Stories

Noreen Cushen shared three complimentary patient stories with the Board in July. Going forward patient feedback will be shared at each meeting and this will include negative stories so that the learning from episodes of care which haven't gone so well can also be shared. As part of ECCH's plans to enhance and improve patient engagement, the Board agreed it would be valuable to hold twice yearly meetings and invite patients and clinicians.

STAR of the month

The Board received the nomination forms for the previous two winners for ECCH STAR of the month. The Board welcomed these positive stories and it was agreed that these would be shared on a quarterly basis.

VSHSC Assembly

Tony Osmanski had informed the Board that he had been approached by the Voluntary Sector Health and Social Care (VSHSC) Assembly to be their independent Chair for the Partnership Board and has agreed to take on this role on an interim basis whilst the group is being established. This does not pose a conflict of interest to ECCH however Tony has said that he would reconsider this position if required to do so.

Hamilton House occupancy

Simon Bragg confirmed that the owners of Custom Kitchens have now vacated the ground floor of Hamilton House due to their retirement plans and therefore a new tenancy arrangement will be agreed. There are a number of interested parties and the Board were assured that the Executive Team will consider all options in line with strategic fit and coproduction as well as considering the financial implications.