



Key Messages – ECCH Board Meeting held on 3rd June 2025

Exploring the role of digital technology within a community neurology service: a service evaluation project

Sarah Lauchlan, Team Lead Physiotherapist, Integrated Community Neurology Team, attended the Board meeting to provide a presentation on a service evaluation project. Digital transformation has been identified as a key component of future healthcare provision, in both national and local strategies. Utilising digital technology can improve health outcomes, increase efficiency and empower patients with self-management. The community neurology service at East Coast Community Healthcare (ECCH) supports over 1800 patients with long-term conditions. Digital transformation offers a potential solution to manage increasing demand, and an opportunity to enhance the quality of the service.

Report from the Chair

Andy Wood, Chair, provided updates following various visits to the ECCH teams and mentioned that he attended various system meetings and meets regularly with the Chairs from the Acute and Community Trusts.

Report from the Chief Executive Officer

Ian Hutchison, CEO, provided updates on the following: NHS England and ICB changes, Acute Hospital Group implementation, ICS operational situation, Hospital to Community shift, Great Yarmouth and Waveney Frailty hub and Collaboration across Norfolk and Suffolk. The ECCH Strategy is being refreshed and developed with the engagement of staff, patients and partners.

Report from the Staff Directors

Ben Parish and Peter Bailey talked through the key highlights from the Staff Directors report which included updates on site visits, Star of the Month, new core members and key messages from the Shareholder Council meeting. The staff directors are making plans to celebrate Employee Ownership Association day with staff across ECCH.

Non-Executive Director Visits to ECCH Teams

The Board received a report of Non-Executive Director visits which have taken place since the last Board meeting, visits planned in the next 6-8 weeks and the schedule of visits being arranged throughout the year. The Non-Executive Directors commented on the positivity of our staff despite the continued challenges.

Updates from the Board Sub-Committees

The Non-Executive Director Chairs of the Board sub-committees provided the Chair's Assurance Report from each Committee for review and assurance and talked about the progress made in all areas of reporting.

New Share Applications

The Board received and approved the new share applications noting there were 11 new shareholders in this reporting period.