



## **Key Messages – ECCH Board Meeting held on 2<sup>nd</sup> May 2023**

### **Report from the Chair**

Tony Osmanski provided an update on recent meetings and engagements attended. Peter Aldous MP for Waveney was very impressed when he visited ECCH and the Cavell team at Hamilton House. Tony also met with various colleagues in the system as part of his stakeholder management role.

### **Report from the Chief Executive Officer**

Board colleagues welcomed Louise Notley, newly appointed Executive Director of Quality, to her first Board meeting and Ian Hutchison said it's great to have Lou joining us as part of the ECCH Leadership Team and Board.

Ian Hutchison reported that the system pressures remain but there is a sense that the situation is improving. Ian Hutchison outlined that the ECCH teams are still very busy across the organisation but, with reduced staff sickness and an improvement in recruitment into key roles, we have been able to move from short term operational planning to a longer term and more sustainable approach.

### **Report from the Staff Directors**

Roxy King, Staff Director, talked through the report which covered Shareholder Council Feedback, Star of the Month nominations, East Coast Support Fund, Social Value – donation boxes for local food banks and ECCH Signature Behaviours shared by colleagues. The Shareholder Council have seen the new Comms plan and had an opportunity to ask Clare Weller, Associate Director of Comms, some questions as she joined one of their meetings to present this. A number of staff funded activities have been launched and the Shareholder Council are now agreeing the free staff fun activities and have suggested dog walks which could take place over the next few months. Roxy King noted that there are currently 7 core member vacancies and we are trying to increase this and noted that we particularly need representation from admin staff. The 'Star of the Month' nominations have recently increased which is positive as this shows good staff engagement. Roxy King said that ECCH is looking to launch the donation boxes for homeless charities and we are working with the Comms team to share this message with all staff.

### **Shareholder Report**

The Board received the Shareholder Report for the period 8<sup>th</sup> March to 2<sup>nd</sup> May 2023 showing the details of shareholder leavers and new share applications received. Shareholding is currently at 75.12% with 20 new shareholder applications received in this reporting period.

### **Reports from the IGC**

Julie Thallon, Chair of IGC, provided a report to the Board and talked through the key points noting that the report covered: Quality Report, Corporate Risk Register, IPACC Annual Plan, Estates and Facilities Report and Patient Safety update. The Board have noted that the structure of the Board sub-committees are being reviewed to enhance our governance processes.



### **Report from the Audit Committee**

Linz Hoy Chair of Audit Committee, presented the Audit Committee Report which summarised the meeting with the external auditors to approve the year-end financial statements. The AGM will take place on 24<sup>th</sup> May so the statements can then be adopted by the shareholders.

### **Operational Update**

The Board received the Operational and Contract performance report showing the March 2023 data, for information and assurance. Adele Madin, Executive Director of Operations talked through the data in more detail and mentioned there are some areas of improvement to be addressed in the ME/CFS service and Speech and Language Therapy Service. The Looked After Children report is different this time following a deep dive; from an East Place perspective we coordinate the data and ECCH's performance is really good. The Urgent and Emergency Care response times are consistently good despite all the pressures.

### **Reciprocal Mentoring**

Deborah French, Director of HR, shared the Reciprocal Mentoring Report with the Board; this initiative aligns well to our strategy of being inclusive and supporting staff in areas of learning and development. The full Board gave their support to take this forward.

### **Quality Visits**

Visits to ECCH services and teams will continue to be arranged for the Non-Executive Directors.

End

**Rachel Theobald, Executive Assistant to:**

**Chief Executive Officer | Chair | Executive Director of Operations | Director of Human Resources  
East Coast Community Healthcare CIC**

**C**OMPASSION

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