

### Signature Behaviours

- We Listen, We Learn, We Lead (To be leaders in wellbeing, agile and innovative)
- Work Together, Achieve Together (In teams, across ECCH, with our Partners, with our communities)
- My Responsibility, My Accountability (My willingness to respond and take ownership of the outcome)
- Be cost conscious and respect our resources (Creating opportunities to help someone in need)

### Key Purpose of the Board

- Establishing vision, mission and values
- Setting strategy and agreeing structure
- Resource allocation
- Performance management
- Exercising accountability to shareholders
- Being responsible to stakeholders
- Monitoring the external environment in terms of political/market positioning

## AGENDA

### EAST COAST COMMUNITY HEALTHCARE BOARD MEETING

Tuesday 24<sup>th</sup> September 2019, 9.30 am – 1.00 pm

Boardroom, Hamilton House

Chair: Tony Osmanski

AGENDA ITEM	REVIEW	LEAD	CQC FUNDAMENTAL STANDARDS
1 Apologies	To Note	T Osmanski	8, 17
2 Declaration of Interest: The Chair and members of this meeting are reminded that if they have any pecuniary interest, direct or indirect, in any contract, proposed contract or other matter which is the subject of consideration at this meeting, they must, as soon as practicable after the commencement of the meeting disclose that fact and not take part in the consideration or discussion of the contract, proposed contract or other matter, nor vote on any question with respect to it.			5, 8, 17
3 Minutes and Matters Arising	Review	T Osmanski	8, 17
4 Review Board Actions	Review	T Osmanski	8, 17
5 Sharing a Patient Story	Verbal	J Williams	8, 9, 17, 20
6 Chair's Report > Future Board Programme	Information Approval	T Osmanski	8, 17
7 Chief Executive's Report > Shareholding	Information	J Williams	8, 17
<b>STRATEGIC THEME: EXCELLING</b>			
8 Strategic Theme Update	Information	N Cushen	8, 17
9 Contract Performance Exception Report	Assurance	A Madin	8, 17
10 FOI Policy	Approval	N Cushen	8, 17
11 Integrated Governance Committee Minutes	Information	N Cushen	8, 17
<b>STRATEGIC THEME: GROWING</b>			
12 Strategic Theme Update	Information	S Bragg	8, 17
13 Finance Report	Assurance	S Bragg	8, 17
<b>STRATEGIC THEME: PEOPLE</b>			
14 Strategic Theme Update	Information		8, 17
15 Staff Directors' Update	Information	Staff Directors	8, 17, 18

16	Evolve Update	Information	J Williams	8, 17
17	Shareholder Report	Approval	S Bragg	8, 17, 18
18	NED's Report: visits to ECCH Services	Information	Non-Execs	8, 17
<b>STRATEGIC THEME: PARTNERING</b>				
19	Strategic Theme Update	Information	A Madin	8, 17
<b>FOR INFORMATION</b>				
20	Norfolk & Waveney STP Monthly Update	Information	T Osmanski/J Williams	8, 17
21	Any Other Business and Reflections	Information	All	8, 17
22	Key Messages	Information	T Osmanski	8, 17

CQC - Fundamental Standards		5 Key Lines of Enquiry
<b>Regulation</b>	<b>Standard</b>	
Reg 5	Fit and proper person	SAFE
Reg 8	General	EFFECTIVE
Reg 9	Person-centred care	CARING
Reg 10	Dignity and respect	RESPONSIVE
Reg 11	Consent	WELL-LED
Reg 12	Safety	
Reg 13	Safeguarding from abuse	
Reg 14	Food and drink	
Reg 15	Premises and equipment	
Reg 16	Complaints	
Reg 17	Good governance	
Reg 18	Staffing	
Reg 19	Fit and proper staff	
Reg 20	Duty of candour	
Reg 20a	Display of ratings	