

## **Key Messages from the Board meeting held on 5<sup>th</sup> January 2021**

**Welcome to Ian Hutchison** – Tony Osmanski welcomed Ian Hutchison to the Board meeting and outlined that Ian Hutchison’s official start date at ECCH is 4th January 2021 which allows him some considerable time to meet with ECCH staff and teams during a handover period with Jonathan Williams. Some of the staff and site visits are taking place in person where this is possible and safe to do so and for some teams who are working from home, Ian is joining team meetings and having 1:1 meetings on Zoom.

**Briefing for Boards on the ICS** – Tony Osmanski confirmed that Norfolk & Waveney has become successful in its application to become an Integrated Care System and the Board had received a copy of the correspondence from Ann Radmore, Regional Director, East of England and also a copy of the stakeholder briefing circulated by the Norfolk & Waveney Health & Care Partnership.

**Operational Services briefing update** – The Board received an Operational Services Briefing paper, provided by Adele Madin, Executive Director of Operations, which included updates on 7 Day working consultations and service pressures during the pandemic. Adele Madin talked about the positive work which has moved forward with therapies and that the acute trusts have really engaged with therapy staff working to support community beds. Anna McCreadie, Non-Executive Director, asked if there are enough newly qualified therapists coming from college and Adele Madin outlined that Anna Morgan, Norfolk & Waveney Health & Care Partnership, is looking at this from a system perspective and is liaising with the UEA. Amy Vallis, Staff Director, said that she has been involved in career development sessions at the UEA and has talked about the opportunities at ECCH.

**Communications Report** – Clare Weller, Associate Director of Communications presented the Communications Report which provides further information on the aims and objectives in relation to the ‘Building Healthy Communities’ strategy and actions relating to internal and external communications. Clare Weller highlighted that the ECCH engagement App is due to be launched later this month and Amy Vallis mentioned that some staff members don’t have work phones and how would they be able to remain engaged? Clare Weller outlined that the App is in addition to the current forms of communications such as email and newsletters. The staff webinars have been a great success and following a survey, the majority of staff would like these to continue on a weekly basis.

**Staff Recognition** – Amy Vallis had shared the discussions with the Shareholder Council regarding staff recognition as part of the Staff Directors’ Report, it was agreed that the Executive Team would be considering the options suggested and making a decision on how best to thank staff for their continuing hard work and dedication through these particularly challenging times.

**Shareholder Report** - The Board received the Shareholder report for the reporting period 2<sup>nd</sup> November to 30<sup>th</sup> December 2020, noting that 12 new shareholder applications had been received. This brings the total number of shareholders to 658 and equates to 83% staff ownership.