



## **Key Messages – ECCH Board Meeting held on 4<sup>th</sup> June 2024**

### **Report from the Chair**

Andy Wood provided updates following various visits to the ECCH teams. He reported that staff are feeling positive despite the pressures and challenges. Andy Wood also visited the Cavell team at the Norwich office and had a good discussion and can see that the staff are very dedicated.

### **Report from the Chief Executive Officer**

Ian Hutchison provided an update on system and operational issues. Ian Hutchison also talked about the collaboration with our two key partners JPUH and NCH&C and how various transformation projects are moving forward positively. Andy Wood commented on what we have achieved which demonstrates our flexibility and innovation at ECCH.

### **Report from the Staff Directors**

Roxy King, Staff Director, talked through the key highlights from the Staff Directors report which included updates on Staff Director site visits, Employee Ownership Day, East Coast Support Fund, Beccles Hospital Garden Project, Pennies from Heaven, Star of the Month and Shareholder Council Membership.

Andy Wood said that Roxy King gave a very inspiring talk at the AGM about the role of a staff director and hopefully this will encourage staff to apply for the role when her term of office ends in October this year.

### **Non-Executive Director Visits to ECCH Teams**

The Board received a report of Non-Executive Directors' visits which have taken place since the last Board meeting, visits planned in the next 6-8 weeks and the schedule of visits being arranged throughout the year. The Non-Executive Directors commented on the positivity of our staff despite the continued challenges.

### **Updates from the Board Sub-Committees**

The Non-Executive Director Chairs of the Board sub-committees provided the Chair's Assurance Report from each Committee for review and assurance and talked about the progress made in all areas of reporting.

### **Shareholder Report**

The Board received the Shareholder Report for the period 26<sup>th</sup> March to 27<sup>th</sup> May 2024 showing the details of shareholder leavers and new share applications received. Shareholding is currently at 76.09% and 7 new shareholder applications were received in this reporting period.



### **ECCH Quality Account**

Clare Weller, Associate Director of Communication, presented the Quality Account ahead of this document being published and outlined that it covers: Statement on Quality, Priorities for improvement 2023/24, Review of Quality Performance and reports on ECCH Service development. We are also looking into providing an 'easy read' version.

**Rachel Theobald, Executive Assistant to:**  
**Chief Executive Officer | Chair | Director of Human Resources**  
**East Coast Community Healthcare CIC**

**C**OMPASSION

**A**CTION

**R**ESPECT

**E**VERYONE