

Signature Behaviours

- We Listen, We Learn, We Lead (To be leaders in wellbeing, agile and innovative)
- Work Together, Achieve Together (In teams, across ECCH, with our Partners, with our communities)
- My Responsibility, My Accountability (My willingness to respond and take ownership of the outcome)
- Be cost conscious and respect our resources (Creating opportunities to help someone in need)

Key Purpose of the Board

- Establishing vision, mission and values
- Setting strategy and agreeing structure
- Performance management
- Exercising accountability to shareholders
- Being responsible to stakeholders
- Monitoring the external environment in terms of political/market positioning

AGENDA

EAST COAST COMMUNITY HEALTHCARE BOARD MEETING

Tuesday 27th August 2019, 9.30 am – 1.00 pm

Boardroom, Hamilton House

Chair: Tony Osmanski

AGENDA ITEM	REVIEW	LEAD	CQC FUNDAMENTAL STANDARDS
1 Apologies	To Note	T Osmanski	8, 17
2 Declaration of Interest: The Chair and members of this meeting are reminded that if they have any pecuniary interest, direct or indirect, in any contract, proposed contract or other matter which is the subject of consideration at this meeting, they must, as soon as practicable after the commencement of the meeting disclose that fact and not take part in the consideration or discussion of the contract, proposed contract or other matter, nor vote on any question with respect to it.			5, 8, 17
3 Minutes and Matters Arising	Review	T Osmanski	8, 17
4 Review Board Actions	Review	T Osmanski	8, 17
5 Building Healthy Communities strategy document	Approval	All	8, 17
STRATEGIC THEME: EXCELLING			
6 Contract Performance Exception Report	Assurance	Exec Directors	8, 17
7 Patient Stories	Information	A Madin	8, 16, 17, 18
8 Quality Report	Assurance	A McCreadie	8, 17, 18
STRATEGIC THEME: GROWING			
9 Finance Report	Assurance	S Bragg	8, 17
STRATEGIC THEME: PEOPLE			
10 Staff Directors' Update	Information	Staff Directors	8, 17, 18
11 Evolve Update	Information	S Bragg	8, 17
12 Shareholder Update	Approval	S Bragg	8, 17, 18
13 NED's Report: visits to ECCH Services	Information	NEDs	8, 17
STRATEGIC THEME: PARTNERING			
14 Chair's Report	Information	T Osmanski	8, 17
15 Chief Executive Report	Information	J Williams	8, 17

16	Norfolk & Waveney STP Monthly Update	Information	T Osmanski/ J Williams	8, 17
17	New Model of Care update	Information	A Madin	8, 17, 18
18	Any Other Business and Reflections	Information	All	8, 17
19	Key Messages	Information	T Osmanski	8, 17

CQC - Fundamental Standards		5 Key Lines of Enquiry
Regulation	Standard	
Reg 5	Fit and proper person	SAFE
Reg 8	General	EFFECTIVE
Reg 9	Person-centred care	CARING
Reg 10	Dignity and respect	RESPONSIVE
Reg 11	Consent	WELL-LED
Reg 12	Safety	
Reg 13	Safeguarding from abuse	
Reg 14	Food and drink	
Reg 15	Premises and equipment	
Reg 16	Complaints	
Reg 17	Good governance	
Reg 18	Staffing	
Reg 19	Fit and proper staff	
Reg 20	Duty of candour	
Reg 20a	Display of ratings	