



## **Key Messages – ECCH Board Meeting held on 1<sup>st</sup> November 2022**

### **Report from the Chair**

Tony Osmanski provided an update on recent meetings attended with ICS colleagues. Tony Osmanski joined the ECCH Shareholder Council meeting in September to provide a business update and take any questions from staff. It was acknowledged that the Staff Awards event took place this year and was the first Staff Awards for 3 years and was a great success. Tony Osmanski also welcomed Julie Thallon, newly appointed Non-Executive Director to her first Board meeting.

### **Report from the Chief Executive Officer**

Ian Hutchison reported that the system pressures continue and from a system overview perspective there is no real improvement on the situation over the last several months; the Norfolk & Waveney system has now been operating in a BCI status for a period of time. The PCH teams are maintaining service delivery safely and prioritisation of visits, there are greater stresses and challenges on Minsmere ward, Beccles Hospital, and other staff have been supporting the teams where possible which has been greatly appreciated. ECCH has not had to refuse admission to the PCH teams or the ward. Our system colleagues appreciate what ECCH has been able to do to keep the beds open.

### **ICS Digital Strategy**

Simon Bragg shared the ICB Digital Strategy with the Board and outlined that each organisation has been asked to provide sign-off. ECCH is very much aligned in terms of our own systems and leads the way in some areas. The Board reviewed the ICS Digital Transformation Strategic Plan and Roadmap and provided approval for sign-off.

### **Report from the Staff Directors**

Roxy King talked through the Staff Directors' Report and said that the finance update had been appreciated and the core members found this very beneficial. The Shareholder Council continue to promote the staff survey however noted that the participation rate is already very good. There was very positive feedback from the staff awards evening; the money raised from the ticket sales will be donated to the Great Yarmouth and Lowestoft foodbanks following a staff vote. The Staff Directors attended an online meeting of the CIC Group which also included representation from the Employee Ownership Association. The hot topic is the cost of living and ECCH shared the range of support initiatives in place for our staff at ECCH.

### **Shareholder Report**

The Board received the Shareholder report for the reporting period 7<sup>th</sup> September to 1<sup>st</sup> November 2022, showing the details of shareholders leavers and new applications received. Shareholding is currently at 77.3% with 11 new shareholder applications received in this reporting period.



### **Report from the Integrated Governance Committee**

Paul Benton provided an update following the most recent IGC. It is agreed that the deep dives provide valuable data and information and these will continue to take place.

### **Operational Update**

The Board received the Operational and Contract performance reports showing the August and September 2022 data for information and assurance.

End

### **Rachel Theobald**

**Executive Assistant to Chief Executive Officer | Chair | Executive Director of Operations  
East Coast Community Healthcare CIC**

**C**OMPASSION

**A**CTION

**R**ESPECT

**E**VERYONE