

Signature Behaviours

- We Listen, We Learn, We Lead (To be leaders in wellbeing, agile and innovative)
- Work Together, Achieve Together (In teams, across ECCH, with our Partners, with our communities)
- My Responsibility, My Accountability (My willingness to respond and take ownership of the outcome)
- Be cost conscious and respect our resources (Creating opportunities to help someone in need)

Key Purpose of the Board

- Establishing vision, mission and values
- Setting strategy and agreeing structure
- Resource allocation
- Performance management
- Exercising accountability to shareholders
- Being responsible to stakeholders
- Monitoring the external environment in terms of political/market positioning

AGENDA

EAST COAST COMMUNITY HEALTHCARE BOARD MEETING

Tuesday 26th November 2019, 9.30 am – 1.00 pm

Boardroom, Hamilton House

Chair: Tony Osmanski

AGENDA ITEM	REVIEW	LEAD	CQC FUNDAMENTAL STANDARDS
1 Welcome to the Board meeting; Dr Rupert Talboys, Dr A Emerson Paul Benton, newly appointed Executive Director of Quality Sharon Block, Shareholder Council Member			
2 Apologies	To Note	T Osmanski	8, 17
3 Declaration of Conflict of Interest: The Chair and members of this meeting are reminded that if they have any pecuniary interest, direct or indirect, in any contract, proposed contract or other matter which is the subject of consideration, they must, as soon as practicable after the commencement of the meeting disclose that fact and not take part in the consideration or discussion of the contract, proposed contract or other matter, nor vote on any question with respect to it.			5, 8, 17
4 A Patient Story	Information	A Madin	8, 9, 11, 17
5 Examples of Signature Behaviours	Information	All	8, 17
6 Minutes and Matters Arising	Review	T Osmanski	8, 17
7 Review Board Actions	Review	T Osmanski	8, 17
8 Chair's Report > Review Board Agenda Format	Information Approval	T Osmanski	8, 17
9 Chief Executive's Report	Information	J Williams	8, 17
10 Minutes of the Audit Committee	Information	I Morrison	8, 17
11 Corporate Risk Register and Assurance Framework	Information	I Morrison	8, 17
12 Minutes of the IGC	Information	A McCreadie	8, 17
13 Board Strategic Planning dashboard	Approval	S Bragg	8, 17
STRATEGIC THEME: EXCELLING			
14 Strategic Theme Update	Information	J Williams	8, 17
15 Contract Performance Exception Report	Assurance	A Madin	8, 17

STRATEGIC THEME: GROWING				
16	Strategic Theme Update	Information	S Bragg	8, 17
17	Finance Report	Assurance	S Bragg	8, 17
STRATEGIC THEME: PEOPLE				
18	Strategic Theme Update	Information	D French	8, 17
19	Staff Directors' Update	Information	Staff Directors	8, 17, 18
20	Evolve Update	Information	D French	8, 17
21	Shareholder Report	Approval	S Bragg	8, 17, 18
22	NED's Report: visits to ECCH Services	Information	Non-Execs	8, 17
STRATEGIC THEME: PARTNERING				
23	Strategic Theme Update	Information	A Madin	8, 17, 18
FOR INFORMATION				
24	Norfolk & Waveney STP Monthly Update	Information	T Osmanski/J Williams	8, 17
25	Any Other Business and Reflections	Information	All	8, 17
26	Key Messages	Information	T Osmanski	8, 17

CQC - Fundamental Standards		5 Key Lines of Enquiry
Regulation	Standard	
Reg 5	Fit and proper person	SAFE
Reg 8	General	EFFECTIVE
Reg 9	Person-centred care	CARING
Reg 10	Dignity and respect	RESPONSIVE
Reg 11	Consent	WELL-LED
Reg 12	Safety	
Reg 13	Safeguarding from abuse	
Reg 14	Food and drink	
Reg 15	Premises and equipment	
Reg 16	Complaints	
Reg 17	Good governance	
Reg 18	Staffing	
Reg 19	Fit and proper staff	
Reg 20	Duty of candour	
Reg 20a	Display of ratings	