

## Key Messages from the Board meeting held on 26<sup>th</sup> November 2019

**GP Fellowship** – Tony Osmanski welcomed Dr Andy Emerson and Dr Rupert Talboys to the Board meeting as they had been invited to meet the Board and to provide an overview of the GP Fellowship. This is a scheme to encourage GPs to stay in the profession and introduce a portfolio. Dr Talboys' role within ECCH is partly funded by the CCG for one day per week for a year and the particular focus is on diabetes. This work involves close collaborative working with ECCH and Primary Care. Dr Talboys outlined the need to improve diabetes care in the local area and the mandate is to improve care processes and prevent the further complications which can arise from having diabetes. Jonathan Williams agreed that the GP Fellowship is an excellent opportunity for both GPs and ECCH, and would like to be in a position to plan for further similar projects.

**Success at the EOA** – Jonathan Williams talked about attending the Employee Ownership Association annual conference with Libby Goddard, Usha Jain, Frances Leech and Sharon Block, an example of My Accountability, My Responsibility and We Listen, We Learn, We Lead as everyone registered for various seminars and were all very keen to find out more about being a staff owned organisation. Everyone travelled together to be Cost Conscious, Respect our Resources.

ECCH Staff Director Libby Goddard gave a presentation on being a staff owned organisation and how to run an effective staff council. Jonathan Williams noted that ECCH was awarded 'Highly Commended' in the Public Service Mutual of the Year category.

**Chair's Report** – Tony Osmanski provided feedback from meetings and events which have taken place since the last Board meeting. This included the ECCH Staff Awards which were very successful, and a meeting with Dr Emerson, Dr Talboys and Jonathan Williams to talk about the GP Fellowship work. Tony Osmanski and Jonathan Williams met with the Directors of Pulse UK and it is recognised that the relationship which has been developed through undertaking the cultural programme is positively impacting both organisations.

**CEO's Report** – Jonathan Williams provided an update on recent meetings and events attended, in particular mentioning that ECCH had been contacted by the Regional Lead (East Midlands and East of England) NHS Confederation to attend the Community Network event in London in October. They would like to use ECCH as an exemplary community services model at next year's conference. Jonathan Williams also welcomed Paul Benton to the Board who attended ahead of his commencement with ECCH as Executive Director of Quality.

**Strategic Theme Updates** – Each of the Executive Directors provided an update for their specific area of the strategy i.e. Excelling, Growing, People and Partnering and these will be submitted to the Board going forward.

**Excelling:** the Well-Led elements of the strategy will be a specific focus as part of gathering and collating the evidence for CQC preparation.

**Growing:** the redevelopment plans for the vacant areas of Hamilton House are underway. Director of Finance Simon Bragg outlined that there are some business opportunities being taken forward by ICT which are successful and the Executive Team continue to monitor the NHS tender opportunities.

**People:** Director of HR Deborah French provided an update for information and has been working with Rachel Lilley, Non-Executive Director, on this theme.

**Partnering;** Director of Operations Adele Madin provided this update and outlined that there is significant impressive work being undertaken operationally and it is difficult to capture the full depth of this work in an update. However the work both internally and externally has raised the profile of the organisation, particularly as the quality and strength of the new model of care is being

recognised by other organisations and politicians. There is further work to do to improve stakeholder engagement so that this great work can continue to flourish and the collaborative and co-productive working can be clearly evidenced.

**Staff Directors' update** – Staff Directors Libby Goddard and Lisa Judge provided an update to the Board following the Shareholder Council meeting held on 12<sup>th</sup> November. Simon Bragg will be invited to attend and provide an update on the charitable deeds funds noting that this is not related to the ECCH Foundation. The format of the shareholder report will be changed to reflect the PCN bases and is work in progress.

**Evolve update** – Deborah French provided an update and noted that the Culture Pulse 6 survey had closed with a participation rate of 53%. There will be Advocate and Managers' debrief sessions held at various sites w/c 2<sup>nd</sup> December. These are open to all staff. Jonathan Williams concluded by outlining the importance of completing the surveys to evidence the positive demonstration of the signature behaviours seen by team members and that the conversations continue to be equally important.

**ECCH shareholding** – The Board received the report for 22<sup>nd</sup> November noting that 9 new applications had been received with shareholding currently at 83%.

**Norfolk & Waveney STP meetings** – For information, the Board received documentation from the STP Chairs' Oversight Group and STP Executives Lead Group including the system finance and system performance reports. These can be shared upon request.