



Key Messages – ECCH Board Meeting held on 3rd May 2022

Report from the Chair

Tony Osmanski gave an update on the establishment of the Integrated Care Board (ICB) for Norfolk & Waveney which commences on 1st July 2022. At this stage it doesn't appear that ECCH, as a social enterprise, will have a place on the ICB as a Norfolk & Waveney system representative but will be a key partner at the Great Yarmouth & Waveney Place Board.

Report from the CEO

Ian Hutchison noted from both the East of England Regional meeting and the NHS Leadership event held in London that there was a focus on health inequalities, and on the response of BAME communities to the Covid-19 vaccinations. There were discussions about working with faith leaders and hosting centres at religious sites. As part of the recovery this needs to be considered. It was also noted that, as we come out of Covid-19, there is a need to think differently and build back better incorporating the lessons learnt; this was a particular focus at the Leadership event in London. From an operational perspective, the overall resilience of ECCH is good. Our UEC response is notable; the 2 hour response target is 70-80% and over the last few weeks we've achieved 88%. Our PCH teams and other clinical teams should be congratulated for this achievement.

Report from the Staff Directors

Amy Vallis, Staff Director had presented a report from the Staff Directors and highlighted some of the positive areas noted at the recent Shareholder Council meeting. The Shareholder Council have recently received and approved new core member applications which means 19 out of the 20 spaces are now filled and there is a good cross section of the organisation covered. Amy Vallis noted that conversations with staff are positive although staff are still feeling fragile due to the constant pressures and are fatigued. There has been recent discussion about holding staff events again and being more social as an organisation.

Tony Osmanski mentioned that he had attended the last Shareholder Council meeting and was impressed with the energy and focus of the meeting

Shareholder Report

The Board received the Shareholder report for the reporting period 2nd March 3rd May 2022, showing the details of shareholders leavers and new applications received. Shareholding is currently at 75.80% with 7 new shareholder applications received.

ECCH Annual Report

The Board reviewed the ECCH Annual Report ahead of publication and Tony Osmanski commented on the Annual Report being an excellent document. Clare Weller, Associate Director of Communications confirmed that electronic copies will be sent out to all stakeholders.

Report from the Integrated Governance Committee

Anna McCreadie, Non-Executive Director and Chair of IGC talked through the summary report; the highest level of incidents are around pressure ulcers and the Tissue Viability nurses are addressing these issues.

Report from the Audit Committee

Ian Hacon, Non-Executive Director and Audit Committee Chair provided an update following the April Audit Committee and highlighted the key outcomes. In particular, the Committee reviewed the Appraisals Report and acknowledged the issues raised in relation to implementing new systems at pace and noted that these will be addressed so there is a smooth transition to the new system.

CQC Preparation

Paul Benton, Executive Director of Quality provided an update and report on CQC preparedness and outlined that ECCH has been in close dialogue with the CQC over the last two years. Sally Goodsell, Non-Executive Director had mentioned that the EDI Group will be involved with this preparation going forward.

Operational Update

The Board received the Operational and Contract performance report dated May 2022 showing data for February and March for information and assurance. Adele Madin, Executive Director of Operations talked through the headlines and noted our excellent achievement with the 2 hour response data. The next iteration of this report will be different as the Business Intelligence team are looking at including broader organisational returns.

Staff Survey

Clare Weller presented the results of the staff survey with the themes and proposed action plan; some actions have been completed and there are actions to be taken forward. Clare Weller mentioned that ECCH will be taking part in the NHS People Pulse survey which is a quarterly survey which focuses on wellbeing and staff engagement.

End

Rachel Theobald

Executive Assistant to Chief Executive Officer | Chair | Executive Director of Operations
East Coast Community Healthcare CIC

COMPASSION

ACTION

RESPECT

EVERYONE