



Key Messages – ECCH Board Meeting held on 6th September 2022

Report from the Chair

Tony Osmanski provided an update on recent meetings attended with ICS colleagues and discussed the ECCH strategy. The Board were also provided with an update on the successful Non-Executive Director recruitment process.

Report from the Chief Executive Officer

Ian Hutchison reported on the continuing system pressures. ECCH is now seeing a reduction in sickness absence and the resilience across the ECCH teams continues to be very effective.

Ian Hutchison also talked about the recent NHS People Pulse and noted that our staff survey results benchmark very well against other organisations. ECCH has good support packages in place for staff wellbeing. However this does need to be communicated more effectively.

Report from the Staff Directors

Roxy King reported that the staffing pressures remain. However, there had been a very good discussion at the last Shareholder Council meeting. The core members continue to ensure updated messages are being shared. Staff are appreciative of this and the wellbeing information has been well received. Amy Vallis said that the core members enjoyed having the opportunity to take part in the Non-Executive Director interviews and there had been very good feedback from the candidates regarding the Shareholder Council panel.

Shareholder Report

The Board received the Shareholder report for the reporting period 5th July to 6th September 2022, showing the details of shareholder leavers and new applications received. Shareholding is currently at 77% with 11 new shareholder applications received in this reporting period.

Report from the Integrated Governance Committee

Paul Benton provided an update and outlined that the first of the monthly meetings took place in July and the consensus is that it proved to be a good format to adopt with the shorter meetings flowing well and providing concise information. As part of the new format there will be a deep dive into specific subject areas at each meeting which will allow further analysis and learning outcomes to be documented.

Report from the Audit Committee

Simon Bragg provided a progress update on audit reports and outlined that the Committee reviewed the LCFS Progress Report and noted the new standards which now apply.

Publications approved by the Board

The Board approved the Modern Slavery Statement for publication and provided sign-off for the revised Health and Safety Policy.



NHS People Pulse Survey

The Board received the results from the first People Pulse Staff Survey undertaken in July 2022. This is a quarterly survey and is free to NHS providers. The results for ECCH were very positive however there is a need to increase the participation rate.

Staff Wellbeing and

Deborah French outlined that staff wellbeing remains a top priority for ECCH and the Board received an example of a recent leaflet for staff re: *'You and your financial wellbeing matter'*. This will be shared with all staff and Deborah French noted three new initiatives which have been introduced for staff: Employee Support Fund, Wage-Stream which is a facility where staff can access up to 30% of their salary ahead of the pay date and ECCH has recently implemented a 10% uplift in mileage rate for staff on a temporary basis. Sally Goodsell, Non-Executive Director, agreed that these are great initiatives for staff.

Operational Update

The Board received the Operational and Contract performance reports showing the June/July and Q1 data, for information and assurance. Adele Madin noted that this information includes the St Elizabeth Hospice monthly report and the Q1 Volunteers Service report.

End

Rachel Theobald

**Executive Assistant to Chief Executive Officer | Chair | Executive Director of Operations
East Coast Community Healthcare CIC**

COMPASSION

ACTION

RESPECT

EVERYONE