



## **Key Messages – ECCH Board Meeting held on 10<sup>th</sup> January 2023**

### **Report from the Chair**

Tony Osmanski provided an update on recent meetings attended with ICS colleagues and other stakeholder meetings and in particular noted an interesting meeting of Chairs where the national health and social care challenges were discussed. Tony Osmanski also mentioned Patricia Hewitt's Review of Integrated Care Systems. Along with other provider organisations, ECCH has been given the opportunity to respond. Tony Osmanski provided an update on the Non-Executive Director recruitment process and said that we received some very strong applications.

### **Report from the Chief Executive Officer**

Ian Hutchison reported that the system pressures remain a significant challenge across the health and social care system and the Board will be taking a deep dive into this topic during the Board meeting. ECCH continues to look at ways to support the system and this is acknowledged by our commissioning colleagues.

### **Report from the Staff Directors**

Roxy King talked through the Staff Directors' Report outlining that this covered the business update, recruitment, core membership, Star of the Month Winners and an update from the Shareholder Council Away Day held in December. The Staff Directors also shared the Shareholder Council newsletter ahead of this being published for the first time; this is about promoting the Shareholder Council and providing information and updates on the activities undertaken by the core members. Roxy King said we are now noticing an increase in Star of the Month nominations and applications for the East Coast Support Fund so there is definitely a greater sense of staff engagement.

### **Shareholder Report**

The Board received the Shareholder report for the reporting period 1<sup>st</sup> November 2022 to 10<sup>th</sup> January 2023, showing the details of shareholders leavers and new applications received. Shareholding is currently at 76.24% with 8 new shareholder applications received in this reporting period.

### **Report from the Integrated Governance Committee and Audit Committee**

Linz Hoy, Chair of Audit Committee and Julie Thallon, Chair of IGC shared their observations on the ECCH committee governance as they are both new in post as Non-Executive Directors and chairs of these committees. ECCH has a very effective governance structure in place. However, Linz Hoy and Julie Thallon have agreed to review this further as they are able to bring additional expertise to this area of the business.

### **Staff Survey**

Clare Weller, Associate Director of Communications, shared the NHS Staff Survey results and noted that ECCH has achieved a great result with a 70% participation rate. Clare Weller noted the percentage rise in the results from the questions about enthusiasm for teams working across the organisation. Colleagues are feeling that the organisation takes responsibility and addresses concerns raised and to note we are above the national average in many areas so we're going in the right direction. There will be a further report to the Board when the full survey results have been received and evaluated.



### **Operational Update**

The Board received the Operational and Contract performance report showing the November 2022 data, for information and assurance. This also included data for the ME/CFS service and Adele Madin, Executive Director of Operations, talked through this in more detail.

End

**Rachel Theobald, Executive Assistant to:**

**Chief Executive Officer | Chair | Executive Director of Operations | Director of Human Resources  
East Coast Community Healthcare CIC**

**C**OMPASSION

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