



Key Messages – ECCH Board Meeting held on 1st March 2022

Chairperson's Note

Tony Osmanski, Chair, outlined that although the government has lifted Covid-19 restrictions, ECCH continues to remain cautious and operate a Covid-secure environment at all ECCH sites. In recognition of the current system pressures, meetings continue to be streamlined and meeting times shortened.

In light of the current Russia and Ukraine conflict, Tony Osmanski would like to ensure that, if ECCH has any staff members of those origins, their wellbeing and any support they may need would be given additional consideration.

Report from the Chair

Tony Osmanski provided an update on ICS and ICB preparation; there is still an emphasis on 'Place' and Great Yarmouth & Waveney is well positioned in Norfolk & Waveney. The governance guidelines are still being developed and there will be an Accountable Officer role. The three Non-Executive Directors for the ICB have been appointed. The Executive posts are currently in progress. Partner members will be sought from the Acute trusts, Community Healthcare, Mental Health (2 members), Primary Care (1 member) and local government (2 members). There is some doubt at the moment about the wording of the legislation in terms of whether a social enterprise is permitted to be on the Board. However, the discussions continue.

Tony Osmanski had attended the Shareholder Council meeting held in February and said that it was a great meeting with open discussion. Tony Osmanski had asked about the current status of staff morale and said he would listen and provide this feedback to the Board. Amy Vallis, Staff Director, said that the Shareholder Council had very much appreciated him joining the meeting to listen to staff concerns. Simon Bragg said it is important to let staff know that the Board and Leadership Team are addressing any issues and that staff wellbeing and support is of paramount importance. Clare Weller, Associate Director of Communications, said that she is pleased to have received feedback that staff have appreciated the gestures i.e. fruit and cakes being delivered to ECCH sites for all staff including the domestic staff.

Report from the CEO

Simon Bragg, Deputy CEO and Director of Finance, outlined that the system remains very busy with the associated challenges. However, the incident level has been stepped down to a business continuity level. The system is at full capacity in terms of beds, and sickness levels remain high. The report provided a detailed update on the system position and the ECCH current operational position.

Report from the Staff Directors

The Board received a comprehensive update report from the Staff Directors. Roxy King, Staff Director, talked through the report and said the meetings are really productive with members contributing during and in between meetings via email. Core members are bringing solutions to the group and actively taking ideas forward. The Staff Directors have set up a virtual forum to enable all staff to connect with the Shareholder Council core members. Roxy King provided an update on the 'Activities Project': 23 suggestions had been received from staff and the Shareholder Council shortlisted 9 of those which will go



to a staff vote to narrow this down to 5 to take forward for now. Clare Weller noted that there had been an array of really good ideas particularly for activities to boost staff morale.

Roxy King and Amy Vallis have been visiting the teams both in person and virtually and will continue to arrange to do this. The Staff Directors have set up an activity tracker to capture all the themes shared by the staff.

Tony Osmanski thanked the Staff Directors for the on-going work they are doing with shareholders and staff which is invaluable and is making a difference.

Shareholder Report

The Board received the Shareholder report for the reporting period 12 January to 23rd February 2022, showing the details of shareholder leavers and new applications received. Shareholding is currently at 75.71% with 6 new shareholder applications received.

Operational Update

Adele Madin, Executive Director of Operations, provided the Operational update which included an update on staff redeployment to support the system challenges.

Report from the Integrated Governance Committee

Ali Jennings, Deputy Director of Quality, provided an update from the recent Integrated Governance Committee; formal complaints remain low with no specific themes identified. The Friends and Families Test satisfaction is currently at 96%. No serious incidents have been reported during the month of January.

Report from the Audit Committee

Ian Hacon, Non-Executive Director and Audit Committee Chair provided an update following the February Audit Committee and highlighted the key outcomes. The Financial Year-End timetable has been presented and regular meetings are being held with the auditors. No issues or concerns have been raised to date.

CQC Preparation

Ali Jennings provided an update following a recent meeting with the CQC Relationship Manager; this had not been an inspection and took the form of a catch-up session. Going forward the CQC will be implementing a Direct Monitoring Approach which will include visits to ECCH. Ali Jennings outlined that the ECCH teams have been discussing how we would move from 'Good' to 'Outstanding'.

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COMPASSION

ACTION

RESPECT

EVERYONE