



## **Key Messages – ECCH Board Meeting held on 3<sup>rd</sup> October 2023**

### **Report from the Chief Executive Officer**

Ian Hutchison provided an update on the operational situation and system pressures, and also updated on progress with the Community Services Review. Operationally the situation remains as it has been for the last several months. There continue to be challenges around ambulance delays within the system and for other ICS's across the East of England there is varying activity. We are seeing higher acuity of illnesses in our community which is presenting as walk-ins as well as ambulances arriving. There has been a change of terminology for winter planning which has been renamed Seasonal Resilience Planning.

### **Updates from the Board Sub-Committees**

The Non-Executive Director Chairs of the Board sub-committees provided the Chair's Assurance Report from each Committee for review and assurance.

### **Shareholder Report**

The Board received the Shareholder Report for the period 2<sup>nd</sup> August to 27<sup>th</sup> September showing the details of shareholder leavers and new share applications received. Shareholding is currently at 76.96% which is a slight increase since the last report and 21 new shareholder applications have been received in this reporting period.

### **People Pulse Staff Survey Results**

ECCH took part in the national NHS People Pulse staff survey which focuses on engagement and wellbeing. Clare Weller, Associate Director of Communications shared the staff survey results which are very positive and said that our overall participation rate was 53%. From the results, the leaders of the organisation will be working with their teams to take forward action plans and there will continue to be a strong focus on staff wellbeing.

### **Inclusive Leadership Pledge**

Deborah French, Director of HR, presented a paper outlining the Inclusive Leadership Pledge from the NHS Confederation which sets out the nine inclusive leadership behaviours. The pledge represents an opportunity for ECCH to reaffirm its dedication to supporting an inclusive workplace culture. This has been discussed at the Equality, Diversity and Inclusion Group and although we already adhere to these, the Board agreed to officially sign the pledge.

End

**Rachel Theobald, Executive Assistant to:**

**Chief Executive Officer | Chair | Executive Director of Operations | Director of Human Resources  
East Coast Community Healthcare CIC**

**C**OMPASSION

**A**CTION

**R**ESPECT

**E**VERYONE