



Key Messages – ECCH Board Meeting held on 6th February 2024

Welcome and Introductions

The Chair welcomed attendees to the February Assurance Framework Board meeting.

Report from the Chief Executive Officer

Ian Hutchison provided an update on the operational situation and system pressures which remain challenging. Ian Hutchison talked about the Community Services Review. There has been discussion about the MSK pathway development and the collaboration with NCH&C which has strengthened over recent months.

Updates from the Board Sub-Committees

The Non-Executive Director Chairs of the Board sub-committees provided the Chair's Assurance Report from each Committee for review and assurance and talked about the progress made in all areas of reporting.

Report from the Staff Directors

Roxy King and Tanya Ayers, Staff Directors, provided a report covering the following highlights:

- Star of the Month winners and nominations
- Examples of demonstrating our signature behaviours
- East Coast Support Fund
- Shareholder Council core membership
- Shareholder Council actions
- Staff Director visits to ECCH teams

Roxy King commented on the number of Star of the Month nominations received lately and said that the 'wheel of fortune' has really boosted staff morale within the teams. Roxy King said that we have recently increased the core membership of the Shareholder Council and have extended the terms of office for two members, which is great. The Shareholder Council is working with the Comms team on to decide a programme of staff activities for the year these focused on social value.

Linz Hoy, Non-Executive Director, asked about the centenary celebrations at Beccles hospital on 25th February. Clare Weller, Associate Director of Communications, said we have been working with Beccles Hospital League of Friends for this celebration event including decorating the reception area with bunting and balloons. We have prepared a press release which has been taken up by the local media. The Mayor will be attending in the morning and the public are invited during the afternoon.

Ian Hutchison mentioned that, at a recent meeting with IC24, they expressed an interest in shareholding and wanted to know more about our Staff Director model. Roxy King and Tanya Ayers will arrange to meet with their HR Director to talk about our model.

Non-Executive Director Visits to ECCH Teams



The Board received a report of Non-Executive Directors visits which have taken place since the last Board meeting, visits planned in the next 6-8 weeks and the schedule of visits being arranged throughout the year.

John Niland, Non-Executive Director, reported on visits undertaken during January: Great Yarmouth & Northern Villages PCH at Northgate Hospital, Equipment Team at Northgate Hospital and the Continenence Team at Shrublands Health Centre. These were good visits and staff are very positive despite all the challenges.

Shareholder Report

The Board received the Shareholder Report for the period 1st December 2023 to 1st February 2024 showing the details of shareholder leavers and new share applications received. Shareholding is currently at 76.13% and 7 new shareholder applications were received in this reporting period.

Rachel Theobald, Executive Assistant to:

**Chief Executive Officer | Chair | Executive Director of Operations | Director of Human Resources
East Coast Community Healthcare CIC**

COMPASSION

ACTION

RESPECT

EVERYONE