



Key Messages – ECCH Board Meeting held on 5th July 2022

Report from the Chair

Tony Osmanski talked about the launch of the Norfolk and Waveney ICS and mentioned the inaugural meeting of the ICB which took place on Friday 1st July and was held to set out the governance arrangements and provide a question and answer session. The event was held in public and live-streamed and there was a good turn-out. Tony Osmanski mentioned that the VCSE Assembly has now been established and will meet for the first time on Friday 8th July.

The ECCH recruitment process is underway for two Non-Executive Directors and these posts are currently being advertised.

Report from the Chief Executive Officer

Ian Hutchison provided a report from CEO covering the Norfolk and Waveney System Pressures, ICS Matters and System Partner and Community Collaborations.

Report from the Staff Directors

Roxy King, Staff Director had presented a report from the Staff Directors and highlighted some of the positive areas noted at the recent Shareholder Council meeting. Amy Vallis said that there has been a significant increase in feedback from the core members following meetings and contact with staff members which is welcomed and encouraged. The Staff Directors are involved in taking forward the social value framework and are working with the Shareholder Council members to provide the information which shows how ECCH supports local communities.

Shareholder Report

The Board received the Shareholder report for the reporting period 4th May to 5th July 2022, showing the details of shareholders leavers and new applications received. Shareholding is currently at 77.73% with 11 new shareholder applications received in this reporting period.

Report from the Integrated Governance Committee

Anna McCreadie, Non-Executive Director and Chair of IGC talked through the summary report and in particular wished to highlight that ECCH had invited guests to the last meeting who had agreed to attend to take part in sharing patient and service user feedback. Tony Osmanski agreed that the patient story is invaluable and Paul Benton, Executive Director of Quality said it would also be beneficial to include patient stories on the Board agenda. Anna McCreadie said that service user involvement provides evidence of co-production.

Staff Survey Process

The Board received a paper setting out the current staff survey process; ECCH undertakes the annual NHS Staff Survey and the NHS People Pulse which takes place three times a year (January, April, July). Clare Weller, Associate Director of Communications outlined that the NHS People Pulse includes questions on



empowerment and engagement and will therefore provide an additional platform for measuring and encouraging staff engagement.

Operational Update

Adele Madin, Executive Director of Operations provided the Operational and Contract performance report dated July 2022 showing data for information and assurance and talked through the headlines.

End

Rachel Theobald

**Executive Assistant to Chief Executive Officer | Chair | Executive Director of Operations
East Coast Community Healthcare CIC**

COMPASSION

ACTION

RESPECT

EVERYONE